



homeless link

WINTER SHELTERS

2016-2017

ABOUT WINTER SHELTERS

A range of Winter Shelters (or Cold Weather Shelters) operate in London each winter. Some open just for a week over Christmas, others are open for several months. They vary in size from about 10 to 30-40 spaces, although Crisis at Christmas accommodates several hundred people.

Most shelters are organised by local church groups and operate in a different church hall each night on a rota basis. Details of the venue for the night are given when someone is offered a place. The shelters are usually staffed by volunteers, offer basic accommodation in communal sleeping areas and provide breakfast and an evening meal. There is not usually a charge for staying in the shelter.

Referrals into a winter shelter are usually co-ordinated by one local organisation. Although they may take referrals directly from homeless individuals or from any agency, there is often an expectation that a referring agency will be responsible for providing ongoing support to the person and helping with their move on.

ABOUT THIS LISTING

This listing will be updated as the winter progresses and more information becomes available about some of the shelters.

The winter shelters are listed under the boroughs in which they operate, so some appear more than once. Crisis at Christmas operates a service across London, and is included as the first entry. Some boroughs are not listed at all, Housing Justice may be able to advise on projects operating in these areas.

The [Homeless England Directory](#) on the Homeless Link website gives more details of the winter shelters as well as other emergency accommodation, advice and support services for homeless people.

Version 2: November 2016

PAN LONDON

CRISIS AT CHRISTMAS

Open: 22nd – 30th December 2016

Phone: 0300 251 0111

Gender: Mixed

Age: 18+

Target group: Rough sleepers and those with specialist needs, including substance abuse.

Specialist centres for vulnerable women and those with high dependency needs.

Referral procedure: Drop in at one of 5 day centres: North London Day Centre (221 Gray's Inn Road, WC1X 8RA); South London Day Centre (City of London Academy, Lynton Road, SE1 5LA); East London Day Centre (The City Academy, Homerton Row, Hackney E9 6EA); West London Day Centre (Kensington Aldridge Academy, 1 Silchester Road, W10 6EX); South East London Day Centre (Lesoco, 2 Deptford Church Street, SE8 4RZ).

Spaces: Approximately 800 spaces across 5 residential centres.

Shelter hours: Access to residential centres via 5 day centres. Transport to day centres from local pick up points: for North London – King's Cross, Mornington Crescent, Finsbury Park station; for Bermondsey - Temple, Waterloo (St Johns), London Bridge (Southwark Street), Bermondsey station; for Hammersmith - Broadway Day Centre, Victoria, and Chelsea Methodist Church. Also via Deptford Reach Day Centre.

Rules: No alcohol, drugs, smoking, violence, weapons, dogs (however there is space at 1 Residential Centre for guests with dogs). All centres are dry centres except one.

Further information: Phone project on above number or visit Crisis website www.crisis.org.uk/pages/christmas.html - leaflets available with full details in a range of languages.

BARNET

TOGETHER IN BARNET WINTER SHELTER

Open:	Together in Barnet Winter Shelter runs from 3rd October 2016 to February 2017.
Referral address:	c/o Homeless Action in Barnet, 36b Woodhouse Road, N12 0RG.
Phone:	020 8446 8400
Gender:	Mixed
Age:	18+
Target group:	Single homeless people sleeping rough in LB Barnet who are attending Homeless Action in Barnet's day centre. Will not accept people who turn up under the influence of drugs and/or alcohol or who display aggressive/violent behaviour.
Referral procedure:	Only accept referrals from Homeless Action in Barnet's day centre, agencies in the Borough and agencies working with those with a Barnet connection. Will need to attend the Day Centre for an assessment before being referred to the shelter.
Spaces:	15 (with 2 emergency places)
Shelter hours:	Shelter opens 7.30pm. Last admission 10pm, lights out 11pm. No re-admission. Must leave by 8.30am.
Rules:	No alcohol, dogs, offensive weapons or smoking inside the venue buildings. Violent or threatening behaviour is not tolerated.

BRENT

ASHFORD PLACE ASSESSMENT CENTRE

Open:	Open all year round
Phone:	020 8208 8595
Email:	outreach@ashfordplace.org.uk
Gender:	Mixed. Separate areas may be available for women in some venues.
Age:	18+
Target group:	CHAIN verified single homeless people with a local connection to LB Brent. May also accept homeless patients discharged from London hospitals with a local connection to Brent. Unable to accept people with a conviction for arson.
Referral procedure:	For CHAIN verified clients phone 020 8208 8595. Please refer people rough sleeping in Brent to StreetLink, available 24/7 online at www.streetlink.org.uk
Spaces:	25.
Shelter hours:	Shelter opens 7.30pm. Last admission is at 10pm.
Rules:	No alcohol, drugs or smoking allowed in or outside the venues. Guest agreement. If rules are broken, client will lose place. Aggressive, threatening or violent behaviour not tolerated and will result in a ban.

BROMLEY

BROMLEY WINTER NIGHT SHELTER

Open:	1 December 2016 – Mid March 2017
Referral address:	c/o Bromley Council Homelessness Service, Civic Centre, Stockwell Close, Bromley BR1 3UH
Phone:	020 8464 4848 or contact the shelter directly on 07806 602347
Gender:	Mixed.
Age:	18+
Target group:	Single homeless people. Will accept couples but must sleep in separate areas. Priority given to people with a local connection to LB Bromley. Unable to accept arsonists, sex offenders or people with a history of violence.
Referral procedure:	Accept referrals from any agency. Contact Bromley Council Homelessness Team for people with a local connection. Contact the shelter directly for other spaces. Application form and interview.
Spaces:	12.
Shelter hours:	Shelter opens 7.30pm-8.15pm. Beds reallocated after 8.30pm. Must leave for breakfast by 7am. Breakfast served in a separate venue, open until 10am.
Rules:	Aggressive or threatening behaviour not tolerated. Will not admit people who are intoxicated when they arrive at the shelter.

CAMDEN

C4WS HOMELESS PROJECT NIGHT SHELTER

Open:	Open from 3rd November 2016 to 31st March 2017, closing for a week at Christmas when guests go to Crisis at Christmas.
Referral address:	See below.
Phone:	07598 066712
Email:	admin@c4wshomelessproject.org
Website:	www.c4wshomelessproject.org
Gender:	Mixed.
Age:	18+
Target group:	Homeless people, including those with a range of support needs. No local connection required.
Referral procedure:	Accept referrals from Camden-based agencies with whom we have a signed Service Level Agreement only. Phone to check vacancy details. If there is a vacancy, the referring agency is required to fill out a Guest Referral form on behalf of their client. If able to accept guest, they will be given directions to the shelter for that evening. Guests should not turn up at the venue without their agency completing a referral first. All spaces must be booked in advance.
Spaces:	16
Shelter hours:	Shelter opens 7.30pm. Last admission 7.45pm. Must leave by 8.45am.
Rules:	No alcohol allowed on premises. No smoking inside church buildings. Must register with welfare manager. Anti-social behaviour not tolerated. Must accept C4WS ethos and accept terms of stay.

CROYDON

CROYDON CHURCHES FLOATING SHELTER

Open:	1st November 2016 – 31st March 2017 (except 22nd-30th December during Crisis at Christmas opening)
Referral address:	See below.
Phone:	07860 270278
Email:	jandbaxter@talktalk.net
Website:	www.croydonfloatingshelter.org.uk
Gender:	Mixed. Separate areas available for women.
Age:	18+
Target group:	Rough sleepers. Must have a local connection to LB Croydon. Unable to accept anyone who is aggressive or threatening, or those who are intoxicated when they arrive at the shelter.
Referral procedure:	Accept referrals from local agencies via Croydon Reach (020 7870 8855), Croydon SNAP Team (020 8760 5498). Phone daily 8am-4pm to check vacancies.
Spaces:	14
Shelter hours:	Shelter opens 7.30pm. Last admission 8pm. No re-admission once booked in. Must leave by 8am.
Rules:	No alcohol allowed. Smoking allowed outside. Must engage in move-on with referring agency.

EALING

EALING CHURCHES WINTER NIGHT SHELTER

Open:	25th November 2016 – 1st April 2017
Referral address:	See below.
Phone:	07930 378263
Email:	office@ecwns.org.uk
Website:	www.ecwns.org.uk
Gender:	Mixed.
Age:	18+
Target group:	Single homeless people, including rough sleepers, in the Borough of Ealing. Priority given to people with a local connection. Couples can be accommodated separately. Can arrange dog-sitters, but no dogs on site.
Referral procedure:	Only accept referrals from Acton Homeless Concern, St Mungo's Broadway and Ealing Soup Kitchen. Will consider taking occasional referrals from other agencies eg probation, Crisis, StreetLink. Phone to check vacancy details.
Spaces:	14
Shelter hours:	Shelter opens 7.30pm. Curfew at 11pm. Must leave by 8.30am.
Rules:	No alcohol to be consumed on church premises. Smoking permitted outdoors.

ENFIELD

ENFIELD WINTER SHELTER (ALL PEOPLE ALL PLACES)

Open:	4th January 2017 – 4th April 2017
Referral address:	See below.
Email:	referrals@allpeopleallplaces.org
Gender:	Mixed. Some halls have separate areas for women.
Age:	18+
Target group:	Homeless people with low support needs, including rough sleepers. Must have a local connection to Haringey or Enfield. Take people with or without recourse to public funding. Must want to break the cycle of homelessness.
Referral procedure:	Accept referrals from any agency. Email referrals@allpeopleallplaces.org with all referrals.
Spaces:	12
Shelter hours:	Shelter opens at 7pm with last admission at 7.45pm. No re-admission once booked in. Must leave by the time specified by the church usually 8-8.30am.
Rules:	No alcohol or drugs allowed on the premises. No smoking allowed inside church buildings. Anti-social behaviour will not be tolerated. Must sign guest agreement and adhere to rules.

GREENWICH

GREENWICH WINTER NIGHT SHELTER (GWNS)

Open:	3 rd January 2017 – 2 nd April 2017
Phone:	07985496905 (only available 3 rd January - 2 nd April 2017)
Email:	TBC
Gender:	Mixed.
Age:	18+
Target group:	Homeless men and women with low support needs. Can accept couples. Do not need a local connection.
Referral procedure:	Referral by agreed partner agencies only. Referral must be accepted as appropriate and availability confirmed by GWNS project worker. Referral form by email - can phone to discuss as necessary.
Spaces:	15
Shelter hours:	Shelter open 7pm-8.30am. Last admission 8pm unless by prior arrangement due to exceptional circumstances. Must leave after breakfast by 8:30am.
Rules:	No alcohol or drugs allowed on premises and guests who present as under the influence of either on arrival will not be allowed in. Smoking allowed outside only. No dogs or other animals allowed.

HACKNEY

HACKNEY WINTER NIGHT SHELTER

Open:	2 November 2016 – 31 March 2017
Phone:	07736160282/ 07512137404
Email:	link@hwns.org.uk
Website:	www.hwns.org.uk
Gender:	Mixed. Includes a separate area for women.
Age:	18+
Target group:	Single homeless people, including rough sleepers.
Referral procedure:	Self or agency referrals. Phone to check vacancy and venue details, leave message if get voicemail. All places must be booked in advance. Must turn up at venue between 7.30pm-8pm Mon-Sat, 6.30pm-7pm Sun.
Spaces:	15 from 2 Nov-23 Dec 2016, 25 from 30 Dec 2016-31 March 2017.
Shelter hours:	Shelter opens 7.30pm Mon-Sat and 6.30pm Sun. No re-admission once booked in. Must leave by 8am.
Rules:	No alcohol or drugs allowed on premises. People who are abusive, threatening or disruptive will be asked to leave and may be barred.

HAMMERSMITH & FULHAM

GLASS DOOR NIGHT SHELTERS

Open:	7th November 2016 to early April 2017
Referral address:	See below.
Phone:	020 7351 4948
Email:	info@glassdoor.org.uk
Website:	www.glassdoor.org.uk/howtoaccessournightshelters
Gender:	Mixed. Separate area provided for women.
Age:	18+
Target group:	Single homeless people sleeping rough in West London, including those with a range of support needs. Can take referrals from other areas of London, space permitting. Will not accept people exhibiting abusive behaviour, people with a history of arson or violence, or people with high support needs around substance use or mental health who are not linked into appropriate services.
Referral procedure:	Shelters are open access to anyone can refer in. Phone Mon-Fri 9am-5pm to check venue and vacancies. Waiting list registration can be over the phone or online at: www.glassdoor.org.uk/ . Priority given to people who stayed the previous night.
Spaces:	85 spaces at three shelters in Hammersmith & Fulham, Kensington & Chelsea and Wandsworth.
Shelter hours:	Must arrive at venue by 8pm. No re-admission once booked in. Must leave by 7am.
Rules:	No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti-social behaviour not tolerated.

HARINGEY

HARINGEY CHURCHES WINTER SHELTER (ALL PEOPLE ALL PLACES)

Open:	7th December 2016 – 14th March 2017
Referral address:	See below.
Email:	referrals@allpeopleallplaces.org
Gender:	Mixed. Some halls have separate areas for women.
Age:	18+
Target group:	Homeless people with low support needs, including rough sleepers. Must have a local connection to Haringey or Enfield. Take people with or without recourse to public funding. Must want to break the cycle of homelessness.
Referral procedure:	Accept referrals from any agency. Email referrals@allpeopleallplaces.org with all referrals.
Spaces:	12
Shelter hours:	Shelter opens at 7pm with last admission at 7.45pm. No re-admission once booked in. Must leave by the time specified by the church usually 8-8.30am.
Rules:	No alcohol or drugs allowed on the premises. No smoking allowed inside church buildings. Anti-social behaviour will not be tolerated. Must sign guest agreement and adhere to rules.

HARROW

FIRM FOUNDATION WINTER NIGHT SHELTER

Open:	7th December 2016 – 14th March 2017
Referral address:	See below.
Email:	referrals@allpeopleallplaces.org
Website:	http://firmfoundation.org.uk/
Gender:	Mixed. Some halls have separate areas for women.
Age:	18+
Target group:	Homeless people with low support needs, including rough sleepers. Must have a local connection to Haringey or Enfield. Take people with or without recourse to public funding. Must want to break the cycle of homelessness.
Referral procedure:	Accept referrals from any agency. Email referrals@allpeopleallplaces.org with all referrals.
Spaces:	12
Shelter hours:	Shelter opens at 7pm with last admission at 7.45pm. No re-admission once booked in. Must leave by the time specified by the church usually 8-8.30am.
Rules:	No alcohol or drugs allowed on the premises. No smoking allowed inside church buildings. Anti-social behaviour will not be tolerated. Must sign guest agreement and adhere to rules.

HAVERING

CATALYST NIGHT SHELTER

Open:	Open all year round
Referral address:	Sennen Cottage, Ockenden Road, Upminster RM14 2DN
Phone:	07894 448729, 07527 192161
Email:	contact@hope4havering.org
Website:	www.hope4havering.org/catalyst-night-shelter/
Gender:	Mixed.
Age:	18+
Target group:	Rough sleepers and homeless people with a connection to LB Havering. Can accept couples, must sleep separately.
Referral procedure:	Accept self-referrals and referrals from any agency, including prison and probation service. Contact project to arrange meeting. Application forms. Require details of any police records. Will not accept sex offenders, arsonists, people with a history of violence.
Spaces:	20.
Shelter hours:	Guests should arrive at 7.3pm each evening. Lights out 10pm-11pm. Must leave premises by 7.30am-8am.
Rules:	No drugs or alcohol allowed on the premises. Smoking allowed in designated areas only.

HOUNSLOW

THE SHELTER PROJECT HOUNSLOW (TSPH)

Open:	2nd January 2017 - 31st March 2017
Referral address:	See below.
Phone:	07804 654 510
Email:	beverleyhomeless14@gmail.com
Website:	http://www.tsph.org/
Gender:	Men.
Age:	21-60+
Target group:	Homeless men with medium-high support needs. Must have a local connection to LB Hounslow. Will take in asylum seekers and those with irregular immigration status.
Referral procedure:	Accept referrals from Hounslow Outreach Team, NSNO, HPU Hounslow, Thames reach Hounslow (Project 3 & TRIO), iHear Partnership Hounslow (addictions service), Refugee Action, Street Legal West, Olive Branch Homeless Drop-in Hounslow. Project Coordination Office open 10am-5pm. Initially agency completes simple version of referral form with basic details. Referral forms completed by agency. All guests offered an initial 28 nights stay.
Spaces:	14.
Shelter hours:	Admission from 8pm, beds allocated by 8.30pm. All guests must leave by 7.30am-8am.
Rules:	Must sign agreement. No alcohol or drugs allowed - will hold for guest until they leave. Smoking allowed outside. Violent, drunken or inappropriate behaviour will result in immediate eviction.

ISLINGTON

CARIS ISLINGTON CHURCHES COLD WEATHER SHELTER

Open:	1st January 2017 – 31st March 2017
Phone:	07913 020738
Email:	iccws@hotmail.co.uk
Website:	www.carisislington.org
Shelter hours:	Opens 7.30pm. Last admission 8pm. No readmission once booked in. Must leave by 8.30am.
Gender:	Mixed. Includes a separate area for women.
Age:	18+
Target group:	Single homeless people. Priority given to those with a local connection to LB Islington. Will not accept people with high support needs or those assessed as high risk.
Referral procedure:	Phone after completing and emailing a one page registration form to iccws@hotmail.co.uk . If vacancy available, given directions to shelter for that evening. All places must be booked in advance.
Spaces:	15
Rules:	No alcohol, drugs, smoking or pets allowed on premises. Violence not tolerated. Guest agreement must be signed.

QUAKER CHRISTMAS SHELTER

Open:	23rd – 30th December 2016
Referral address:	Union Chapel, Compton Avenue, Highbury Corner, London N1 2XD
Phone:	07833 123155
Website:	http://www.qha.org.uk/quaker-christmas-shelter/
Shelter hours:	Last admission 8pm. Must leave after breakfast drop-in by 12 noon.
Gender:	Mixed. Includes a separate area for women.
Age:	18+
Target group:	Anyone who is homeless over the Christmas period, preference for those with an Islington connection, but will take others if there is space, especially refugees. Can accept people with dogs.
Referral procedure:	Self referrals and referrals from Islington Outreach Forum agencies (includes Islington DAAT, The Whitaker Centre, The Pilion Trust, New Horizon, Focus and Angel Drug Services) or other agencies that can provide ongoing support. Phone to check vacancies. Short phone interview as risk assessment. Request NI number and CHAIN number (if available).
Spaces:	26
Rules:	No alcohol or drugs allowed on premises. Smoking allowed outside.

KENSINGTON & CHELSEA

GLASS DOOR NIGHT SHELTERS

Open:	7th November 2016 to early April 2017
Referral address:	See below.
Phone:	020 7351 4948
Email:	info@glassdoor.org.uk
Website:	www.glassdoor.org.uk/howtoaccessournightshelters
Gender:	Mixed. Separate area provided for women.
Age:	18+
Target group:	Single homeless people sleeping rough in West London, including those with a range of support needs. Can take referrals from other areas of London, space permitting. Will not accept people exhibiting abusive behaviour, people with a history of arson or violence, or people with high support needs around substance use or mental health who are not linked into appropriate services.
Referral procedure:	Shelters are open access to anyone can refer in. Phone Mon-Fri 9am-5pm to check venue and vacancies. Waiting list registration can be over the phone or online at: www.glassdoor.org.uk/ . Priority given to people who stayed the previous night.
Spaces:	85 spaces at three shelters in Hammersmith & Fulham, Kensington & Chelsea and Wandsworth.
Shelter hours:	Must arrive at venue by 8pm. No re-admission once booked in. Must leave by 7am.
Rules:	No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti-social behaviour not tolerated.

KINGSTON UPON THAMES

JOEL COMMUNITY TRUST NIGHT SHELTER

Open:	Open all year round
Referral address:	KCAH, 36a Fife Road, Kingston upon Thames KT1 1SU
Phone:	020 8255 7400
Website:	http://www.joelcommunitytrust.org.uk/the-night-shelter/
Gender:	Mixed. Some venues have a separate room for women.
Age:	18+
Target group:	Single homeless people, including rough sleepers. Will not accept people under the influence of alcohol or drugs, or those exhibiting violent or threatening behaviour.
Referral procedure:	Accept self or agency referrals. Phone or call in Mon-Fri 10am-1pm for an informal interview and to be placed on the list for that evening.
Spaces:	12
Shelter hours:	Must arrive at venue by 7pm. No re-admission once booked in. Must leave by 9am.
Rules:	No alcohol allowed on the premises. Smoking permitted in patio area.

LAMBETH

THE ROBES PROJECT

Open:	31st October 2016 – 9th April 2017 (except 23rd-30th December during Crisis at Christmas opening)
Phone:	020 7407 5623
Email:	robes.admin@robes.org.uk
Gender:	Mixed. Most venues have a separate women's area.
Age:	18+
Target group:	Homeless people with low to medium support needs. Priority for those who would otherwise be rough sleeping.
Referral procedure:	ONLY accept referrals from partner agencies. These are The Manna Society, Spires, Ace of Clubs, Webber Street Day Centre, Crisis Skylight, Southwark Day Centre for Asylum Seekers, Southwark SPOT, Lambeth Safer Streets Team.
Spaces:	Up to 35 per night at one shelter serving both Lambeth and Southwark.
Shelter hours:	Shelter opens 7pm. Last admission 8pm. No re-admission once booked in. Must leave by 8am.
Rules:	No alcohol or smoking allowed in church buildings. If rules are broken, will lose place. Violent or aggressive behaviour not tolerated and will result in a ban.

LEWISHAM

999 CLUB WINTER SHELTER

Open:	3rd January 2017 – 14th March 2017
Referral address:	21 Deptford Broadway, London SE8 4PA
Phone:	020 8694 5797 ext 209
Website:	http://999club.org/our-services/winter-night-shelter/
Gender:	Mixed.
Age:	21+
Target group:	Homeless people.
Referral procedure:	Referral via agencies of the 999 Club Gateway Centre.
Spaces:	30
Shelter hours:	Open 7.45pm – 7am. Guests must have arrived by 8pm. No readmission is allowed.
Rules:	No alcohol or drugs allowed on the premises.
Further information:	Please note the Night shelter is likely to be fully booked for the duration but may have vacancies.

MERTON

MERTON WINTER NIGHT SHELTER

Open:	5th December 2016 – 19th March 2017
Referral address:	YMCA LSW Wimbledon, 200 The Broadway, Wimbledon SW19 1RY or Faith In Action Homeless Project – Salvation Army Hall, 109 Kingston Rd, SW19 1LT (Wednesday & Fridays only 10am – 2pm)
Phone:	020 8544 6697
Email:	mertonnightshelter@gmail.com
Website:	http://www.ymcalsw.org/winter-night-shelters/
Gender:	Mixed.
Age:	18+
Target group:	Homeless people with low to medium support needs.
Referral procedure:	Accept self-referrals and agency referrals. Most referrals from Faith in Action Homeless Project.
Spaces:	12
Shelter hours:	Shelter opens 6.30pm. Guests must arrive by 8pm and leave by 8.30am.
Rules:	Must sign guest agreement outlining house rules.

NEWHAM

NEW WAY

Open:	1st November 2016 – 31st March 2016
Referral address:	See below.
Email:	jonny@NEWwayproject.org
Website:	www.NEWwayproject.org
Gender:	Mixed.
Age:	18+
Target group:	Street homeless and those at immediate risk of rough sleeping. No local connection required. Cannot accept people with high support needs.
Referral procedure:	Accept referrals from TRIO (Thames Reach's Targeted Rapid Intervention Outreach), RAMP (the Refugee and Migrant Project), Bridges Breakfast, Children's Society, Whitechapel Mission and Crisis Skylight. Referring agencies need to complete a form.
Spaces:	15. Separate area for women where possible.
Shelter hours:	Shelter opens 7.30pm, guests must leave at 8.30am the following morning.
Rules:	No drugs or alcohol allowed on the premises. Must sign agreement.

REDBRIDGE

SALVATION ARMY REDBRIDGE COLD WEATHER SHELTER

Open:	8th December 2016 – 9th March 2017
Referral address:	c/o Salvation Army, St Marys Road, Ilford IG1 1QX
Phone:	020 8514 3283
Email:	ursula.standen@thewelcomecentre.org.uk
Website:	http://www.salvationarmy.org.uk/cold-weather-centre
Gender:	Mixed.
Age:	18+
Target group:	Homeless people.
Referral procedure:	All referrals must be verified rough sleepers registered at Welcome Project, 11 Green Lane, Ilford, phone 0208 514 3283.
Spaces:	28
Shelter hours:	Shelter opens 8pm. No re-admission once booked in. Must leave by 7am.
Rules:	No alcohol or drugs allowed in building.
Further information:	Please note the Night shelter is likely to be fully booked for the duration but may have vacancies.

SOUTHWARK

THE ROBES PROJECT

Open:	31st October 2016 – 9th April 2017 (except 23rd-30th December during Crisis at Christmas opening)
Phone:	020 7407 5623
Email:	robes.admin@robes.org.uk
Gender:	Mixed. Most venues have a separate women's area.
Age:	18+
Target group:	Homeless people with low to medium support needs. Priority for those who would otherwise be rough sleeping.
Referral procedure:	ONLY accept referrals from partner agencies. These are The Manna Society, Spires, Ace of Clubs, Webber Street Day Centre, Crisis Skylight, Southwark Day Centre for Asylum Seekers, Southwark SPOT, Lambeth Safer Streets Team.
Spaces:	Up to 35 per night at one shelter serving both Lambeth and Southwark.
Shelter hours:	Shelter opens 7pm. Last admission 8pm. No re-admission once booked in. Must leave by 8am.
Rules:	No alcohol or smoking allowed in church buildings. If rules are broken, will lose place. Violent or aggressive behaviour not tolerated and will result in a ban.

TOWER HAMLETS

GROWTH

Open:	2 November 2016 – 2 June 2017
Email:	info@thisisgrowth.org
Website:	www.thisisgrowth.org
Gender:	Mixed.
Age:	18+
Target group:	Street homeless and those at immediate risk of rough sleeping. Do not accept people with high support needs.
Referral procedure:	Referrals are only taken from Whitechapel Mission, Health E1, Crisis Skylight, U-Turn Women's Project, Praxis, Spitalfields Crypt Trust, Tower Hamlets Floating Support and City Gateway.
Spaces:	15
Shelter hours:	Must arrive at the shelter at 7pm for a 7.30pm entrance.
Rules:	No alcohol allowed on the premises. Guests must sign an agreement.

WALTHAM FOREST

FOREST CHURCHES EMERGENCY NIGHT SHELTER

Open:	1st November 2016 – 31st March 2017
Phone:	07739 870411
Email:	casework@forestnightshelter.org.uk
Gender:	Mixed. Separate area for women.
Age:	18+
Target group:	Street homeless men and women sleeping rough who have a Waltham Forest connection.
Referral procedure:	Accept referrals via the Fountain of Peace Day Centre (Mon-Fri 9.30am-3.30pm, Sat 9.30am-2.30pm at 3 Staffa Road, Leyton E10 7PY) and Housing Solutions (Cedar Wood House, Fulbourne Road, Walthamstow E17 4GG). Also accept self-referrals, phone above number before 2pm.
Spaces:	30
Shelter hours:	Lights out at 11pm. Must leave after breakfast by 7.30am.
Rules:	No alcohol or smoking on premises. Violent or threatening behaviour not tolerated. An initial 28 day assessment period is given in shelters.

WANDSWORTH

GLASS DOOR NIGHT SHELTERS

Open:	7th November 2016 to early April 2017
Referral address:	See below.
Phone:	020 7351 4948
Email:	info@glassdoor.org.uk
Website:	www.glassdoor.org.uk/howtoaccessournightshelters
Gender:	Mixed. Separate area provided for women.
Age:	18+
Target group:	Single homeless people sleeping rough in West London, including those with a range of support needs. Can take referrals from other areas of London, space permitting. Will not accept people exhibiting abusive behaviour, people with a history of arson or violence, or people with high support needs around substance use or mental health who are not linked into appropriate services.
Referral procedure:	Shelters are open access to anyone can refer in. Phone Mon-Fri 9am-5pm to check venue and vacancies. Waiting list registration can be over the phone or online at: www.glassdoor.org.uk/ . Priority given to people who stayed the previous night.
Spaces:	85 spaces at three shelters in Hammersmith & Fulham, Kensington & Chelsea and Wandsworth.
Shelter hours:	Must arrive at venue by 8pm. No re-admission once booked in. Must leave by 7am.
Rules:	No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti-social behaviour not tolerated.

WESTMINSTER

WESTMINSTER CHURCHES AND SYNAGOGUE WINTER SHELTERS

Open:	3rd October 2016 – 30th May 2017
Address:	c/o West London Day Centre, 134-136 Seymour Place, London W1H 1NT
Phone:	020 7569 5900
Email:	karen.mwaniki@wlm.org.uk
Gender:	Mixed. Separate area for women.
Age:	25+
Target group:	Homeless men and women with low support needs. Can accept couples. Do not need a local connection.
Referral procedure:	All guests referred via the Project Workers in West London Day Centre. Guests are referred low support and with move-on plans. No alcohol or drugs. Guests must be part of the Day Centre there are no external referrals, the procedure is completely in-house.
Spaces:	15
Shelter hours:	Shelter open 7pm-7.30am. Last admission 9pm. Must leave after breakfast by 7.30am.
Rules:	No alcohol or drugs allowed on premises. Smoking allowed outside.